

Touch Tone Service Agreement

SIGN UP TODAY – FAX BACK TO: 1-800-464-1298
FOR ANY QUESTIONS CALL Jim at: 1-800-807-0010

PHYSICAL ADDRESS OF SERVICE

Business Account Residential Account

Company Name _____

Contact Person _____

Address _____

City _____

Suite / Apt. / Fl. _____ State _____ Zip Code _____

Phone Number _____ - _____ - _____

Fax Number _____ - _____ - _____

Billing Address (if different)

Company Name _____

Contact Person _____

Address _____ Suite/Apt. _____

City _____ State _____ Zip _____

- TouchTone Switched Service (*1+ Service*)
 Switch **Inter-State** Switch **Intra-State ***

- Toll Free Service** (*Requires additional 2nd page form*)

Inter-Rate (3.5) cents/min. **Intra-Rate (varies)** cents/min.

Instate rate will depend on the state you are in
ask about your rate

> **Estimate Avg. Monthly Billing: \$** _____ **(Required)**

TELEPHONE NUMBERS

Toll Free Only Check Here

For Long Distance: (*skip if Toll Free Only*)

Main Telephone (____) - (____) - (____)

Additional #'s (____) - (____) - (____)
(____) - (____) - (____)
(____) - (____) - (____)
(____) - (____) - (____)

Your Email Address:

AGENCY AND AUTHORIZATION

I hereby Appoint TouchTone Communications to act as my Agent in all matters related to long distance service and carrier selection for providing long distance service. The undersigned also authorizes any Local Exchange Company (LEC) to make pertinent information available to the Agent for this purpose and to follow the Agent's instructions with reference to any order, or change to, long distance service which the LEC provides to undersigned, and hereby release such LEC from any / all liability for doing so. The customer's use or any common carrier transmission service provided by TouchTone Communications constitutes acceptance of the terms and conditions of service. The undersigned understands that there may be a charge from the local telephone company for each line upon conversion from another long distance carrier to TouchTone Communications, and that these charges will only be refunded by TouchTone with written proof of such charges. Please note that it is necessary to confirm with TouchTone that we have received and loaded all customer numbers prior to those numbers being switched to TouchTone for service. If TouchTone has not received or loaded the customer's numbers prior to switching service to TouchTone, the numbers will be billed with Open Network rates that may be higher than TouchTone Rates. TouchTone is not responsible for absorbing or crediting Open Network Charges. TouchTone Communications does not charge monthly fees or minimum usage for any lines switched to TouchTone long distance service. TouchTone will charge a PICC recovery fee of \$1.50 per "additional business line" to recover LEC charges. PICC fees are not charged on "primary business lines" or "residential lines" as indicated by the LEC. TouchTone Communications provides all rate plans based upon the LEC and the location where service is desired. TouchTone reserves the right to reject any order if plans are not consistent with the LEC and location, or for any other reason. TouchTone Communications reserves the right to change rates, monthly fees, PICC charges, or any other changes to this agreement that TouchTone deems necessary provided that TouchTone gives 30 days prior written notice to the customer. I/we the undersigned hereby agree to the terms and conditions set forth herein and represent authorization to execute the contract and agency on behalf of the entity having management and operational control of the business or property herein.

Signature

Date

FOR TOUCHTONE USE ONLY

WSM# _____ - _____ STMT CD: _____

CSM# _____ - _____ LTTR CD: _____

AID#: **999-302429** AP#: 619-269-4785

AN: **Jim Backstrom**

LEC: _____ **PLANS:** **Inter** **Intra**
_____ _____ _____

Fax to 1-800-464-1298 Jim Backstrom



TOLL FREE SERVICE LOA AND APPOINTMENT OF RESPONSIBLE ORGANIZATION

My signature below authorizes TouchTone Communications to act as my agent in all matters related to providing and managing 800/888/877/866 long distance service for the company. In particular, but not limited to, authorization to act as the Responsible Organization, to select and change choice of the transport carrier, and to obtain information relating to my account from any local exchange or long distance telephone provider.

ACCOUNT NAME _____

MAILING ADDRESS _____

CITY _____ STATE _____ ZIP _____

CONTACT NAME _____ Contact Phone (BTN) _____

Section 2 - To Transfer an Existing 800/888/877866 Number to TouchTone

Table with 4 columns: Toll Free Number to Transfer, Destination (Ring to) Number, Existing Carrier, Account Number. Two rows of input fields.

Section 3 - To request NEW Toll Free Service - 800/888/877/866 Number

Destination (Ring to) Number: () -

1st TF Choice: () - 2nd TF Choice: () -

*Note - If either number shown above is not available, Touchtone may choose a number on behalf of the customer.

Section 4 - Changes & Special Instructions

Limited Access: Allow inbound calls originating only in the following Area Code(s): _____

Block Access: Block all inbound calls originating in the following Area Code(s): _____

Extended Coverage Desired: (Inbound from Alaska, Hawaii, Canada & US Caribbean: 15¢/min) YES NO

Other/Special Instructions: _____

CUSTOMER SIGNATURE _____ DATE _____

FOR INTERNAL USE ONLY

Touchtone Approval: _____ Date of Approval: _____

A.I.D.#: 999-302-429 Jim Backstrom A.P.#:619-269-4785 PLAN: _____